FREQUENTLY ASKED QUESTIONS

This document outlines the most commons questions for maneuvering through our website, creating an account and leasing with Campbell Global.



Question	Answer
How does the RLU filter work?	The filter allows you to easily find Recreational Lease Units (RLUs) with the qualities you want. For example: You can search for RLUs that have a certain minimum or maximum number of acres.
	Choose "Options," then select "Apply Filter" to update the map with your refined search options. The
	filter will be applied to everything you see on the map until you select "Clear Filter."
Can I view a property before I lease it?	A Short-Term Permit is required for motorized access to view the Western Region properties prior to entering a Lease Agreement. In cases where motorized access is required behind closed gates, a key can be checked out from the local Campbell Global office with proper identification, a signed permit and refundable deposit. Please be sure to wear an orange hat and vest for safety purposes.
How do I navigate the map?	Click and drag the map to explore available Recreational Lease Units (RLUs)Click on directional arrows to move the mapClick + to zoom in and – to zoom outMouse over and click a marker to view RLU detailsUse the RLU Filter to help you find the RLU you wantNote: RLU boundaries will be displayed on the map when you zoom in.
What are the rules for naming a hunt club?	A hunt club may have any name as long as it is no longer than 25 characters in length and is not profane, embarrassing or offensive to the public. Please Note: If more than one Recreational Lease Unit (RLU) is Leased by the hunt club, the club name that is specified when the account is created will apply to all of those Recreational Lease Units (RLUs).
How do I update my information?	Log-in to your account. Select "Edit" under Account Information on the "My Account" page. Make your changes and click the "Update Account" button. Update your account whenever your club information changes (phone number, address, etc.). Please Note: A verification e-mail will NOT be sent to verify changes to your e-mail address.
How do I add or remove a member to my lease?	Members can be added or removed by the lease representative or club contact by logging onto the account and clicking on to edit club members. There will be an option to "add" or "remove" club member. Lessee are expected to maintain a list of members including name, address, phone number and/or email address.
How should I choose a password?	All account passwords must be 10 or more characters in length. The following are some tips to help you make a strong password: 1. Create a password with at least ten characters. Short passwords are easier to guess.2. Combine letters, numbers and symbols. 3. Create a password that is easy for you to remember, but difficult for others to guess. Do not use your log-in email, your spouse's name or your birthday.4. Do not use a password that is hard to remember or must be written down in order to remember.
What information am I required to enter for club members?	You must enter the following information for each club member of your Lease: Name, address, phone number and email address. This information should be updated annually during renewal of your lease agreement along with Hold Harmless Agreements.
Are guests allowed on the property?	Guests are allowed on the property in accordance with the terms of the recreation lease agreement. Note that members are responsible for guests they bring onto the property. Members and guests (excluding minors) are required to sign the Indemnification and Hold Harmless Agreement provided in the Lease Agreement.

What about insurance?	Insurance is included with the lease. Lessor will maintain Public Liability Insurance written on a standard liability policy form (sometimes known as commercial general liability insurance) endorsed to provide member to member coverage, having minimum limits of \$1,000,000 per occurrence bodily injury liability and property damage liability combined and \$2,000,000 in the aggregate. Note this insurance does not cover automobiles or personal property. All motorized vehicles used on the Property shall be insured at the minimum limits required by the state, at the sole expense of the owner. Lessee is responsible for obtaining additional types of insurance coverage (e.g., excess or umbrella policy) as a lessee, in the lessee's sole discretion, may determine to be necessary or in the lessee's best interest.
Are commercial activities allowed?	Only when a Commercial Lease is offered for the Property. Otherwise, leases will neither engage in, nor permit any third party to engage in, any commercial hunting, fishing or recreational activities on the Property and shall not sell, lease or sublease the hunting and fishing rights on the Property.
Can my lease be terminated, and fees refunded?	Leases have been revoked in the past due to land sales or breach of contract by the hunting club. Generally, at any time during the term, Lessor shall have the right upon notice to Lessee to immediately revoke and terminate the Lease and the rights and privileges thereof. For specific terms, review your Recreation lease Contract. Refunds are handled on a case-by-case basis, subject to the terms of the recreation lease contract.
Are locks allowed?	Some gates allow for a lock to be placed by the hunt club in combination with other padlocks. In other cases, a key will be provided by Campbell Global with a refundable deposit. Please be aware that other landowners and third parties, as well as Campbell Global Leases, may have right-of-way through the same access point, so respect their locks as well. New Lease holders will need to put in a request for lock placement or access.
What is the land posting policy?	Posting is allowed in accordance with the requirements set forth in the Agreement. If allowed, members may use signage approved by Campbell Global to post on gates and boundaries. Posted signs should be attached to trees of poor quality or form using aluminum nails, staples, or non-metallic fasteners.
Is the hunt club allowed to install food plots?	Food plots are prohibited on leases located in OR and WA. Please see the Recreation Agreement for Full Terms and Conditions. If allowed in the Agreement, approval must be received from Campbell Global. Any request requires a location map, specific seed mix, and planting and maintenance procedures. Once approved, the Club may establish, at their sole cost and expense, wildlife food plots on the property for the sole purpose of attracting and feeding deer, turkeys and other wildlife. Generally, approved locations are on retired logging decks but NOT on the roads. Also, visit the website for a food plot seed list.
What can be done about trespassing, dumping, etc.?	First notify your local law enforcement. If the issue continues, contact the customer support via phone or email to report so we can forward to the appropriate contact. REMEMBER, you are expected to act responsibly in ALL circumstances. Rude, belligerent, aggressive or threatening behavior is NOT acceptable and terms for cancellation of an agreement.
Can I have a campsite?	Camping is not permitted on every property. A campsite application will need to be completed and submitted for approval. Please read over the application as it is detailed and should answer any questions regarding obtaining and having a campsite area.
Do we get the chance to renew each year?	We do offer the option to renew Agreements annually if the club is in good standing and the property will continue in the recreational lease program.
When does the renewal process start each season?	Renewals will be sent out 6-8 weeks in advance of the annual payment due date (June 1).
When are payments due each season?	Renewal agreements and payments are due on June 1 of each year. If you are a returning club a renewal notice will be sent to you via email prior to the expiration of your current Lease.

How do I pay the lease fee?	Payment can be made by credit card, e-check, certified check or money order. The lease fee should be made in one payment. Personal checks are not accepted. Note the payment is made to a specific fund name if mailing, so reference your payment invoice.
What is the duration of my club's contract?	The lease agreement is for 1 year, beginning July 1 and ending June 30 of the following year. We generally do not offer multi-year agreements.
How soon can our club members begin recreating or hunting on the property?	You may not enter the property until you have received a notification from Campbell Global that your contract has been paid and fully executed. The club representative will be notified by email that the lease has been executed. At that time, you can access the property.
Can we install gates?	All gates must meet regional specifications and require prior approval. For approval and specifications, please contact your lease manager. Chains, cables, barbed wire, or similar stranded materials can never be used as a gate. In general, gates should be set back from road intersections a minimum of 100 feet and be a minimum of 16-20 feet wide. This will allow large equipment trucks to safely turn off public roads and straighten before reaching and passing through the gate area. Similarly, gates should be placed in road straight-away and not be placed immediately before/after significant curves in the road.